

TOWN OF WINDHAM, NEW HAMPSHIRE

FIRE DEPARTMENT

OLD VALOES - NEW HORIZONS
THOMAS L. MCPHERSON JR., FIRE CHIEF

December 16, 2014

Secretary Marlene H. Dortch Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: PS Docket No. 07-114

Secretary Dortch,

As the Fire Chief for the town of Windham, New Hampshire, I have had the opportunity to serve my community and protect my neighbors from harm. I, and those I work with on a daily basis, utilize every tool at our disposal to keep our citizens safe. However, during my career, I have also witnessed countless times where improved technology could have dramatically altered outcomes and saved lives.

One of those improvements that must be rectified concerns the FCC's proposal to update indoor location accuracy standards for wireless emergency calls. There is nothing more tragic than a preventable death, and in the case of 9-1-1 location accuracy, individuals lost because of out-of-date technology is truly devastating.

Cell phone companies have been working to delay the FCC proposal and have now developed an inferior alternative that does not address the actual problems with indoor location accuracy. Their inability to fully rectify the problem is forcing us in the public safety community to make do with antiquated technology that delays our response times and puts lives in danger.

I am confident that the FCC's plan is the only one that resolves the serious lapses in indoor location accuracy. I will not idly sit by and allow more lives to be put at risk when we have the ability to finally reach people in distress more efficiently by updating indoor location accuracy the right way.

Sincerely,

Thomas L. McPherson Jr.

Fire Chief Windham, New Hampshire



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THOMAS L. MCPHERSON JR., FIRE CHIEF

Cc: Sen. Jeanne Shaheen

Sen. Kelly Ayotte

Rep. Annie Kuster

Chairman Tom Wheeler

Commissioner Mignon Clyburn

Commissioner Jessica Rosenworcel

Commissioner Ajit Pai

Commissioner Michael O'Rielly

RADM David Simpson

Daniel Alvarez, Legal Advisor to Chairman Wheeler

David Goldman, Legal Advisor to Commissioner Rosenworcel